

Article - Public Utilities

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§7-307.3.

(a) A public service company that intends to terminate, because of nonpayment, electric or gas service to a customer of the service to a multifamily dwelling unit shall notify the property owner or property manager of the multifamily dwelling unit before terminating service to the customer if the public service company has received the customer's consent that designates the property owner or property manager as a third-party authorized to receive a notice of termination of services.

(b) As a term of a lease of a multifamily dwelling unit, the property owner or property manager of the multifamily dwelling unit may require a tenant to ensure that a customer of the public service company that is responsible for the account for that multifamily dwelling unit provides consent for the property owner or property manager to receive a notice of termination of services as a result of nonpayment by the customer.

(c) A customer's consent may be provided to a public service company by:

(1) the customer; or

(2) if the consent is written, the property owner or property manager of the multifamily dwelling unit.

(d) Each public service company shall set up a procedure for handling the third-party notification process in a manner best suited to the circumstances of the particular public service company.

(e) Nothing in this section may be construed to prevent any other form of third-party notification that a customer may request.

(f) The Commission may adopt regulations to carry out this section.

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